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providing a second service module different from the first service module and adapted to address a printhead-related service condition not adequately addressed by the first service module being in an un-worn condition; and

installing the second service module in the printer;

conducting a printhead-related service operation using the second service module.

30. (Twice Amended) A special service module for use in an inkjet printing system including an inkjet printhead and a standard service module removably installed in the printing system, the special service module configured to be removably installed in the printing system in place of the standard service module to perform a special service function on the printhead which is not performed by the standard service module being in an un-worn condition.

#### REMARKS

A marked up version showing the changes made to the application is attached hereto.

Claims 1-33 are pending in the application.

Claims 3-9, 11, 18-22, 24, 28, 29 and 31-33 have been allowed as indicated in the advisory action.

The indication of allowable subject matter is appreciated.

#### Telephone Interview

A telephone interview was conducted on December 11, 2002 between the undersigned and Examiner Nghiem. The rejection of Claims 1, 17 and 30 under Section 102 based on the Nguyen reference was discussed. Amendments as shown above to claims 1, 17 and 30 were discussed. The proposed amendments clarify that it is the service module that is referenced as being in an un-worn condition, not the printer in an un-used state. The Examiner indicated that these amendments appeared to result in allowance of the rejected claims over the art of record in the case, and that if a supplemental search did not disclose any additional art, the amendment would be entered. If the supplemental search disclosed further art, the amendment would not be entered.